Professor John Smith

* 40 years old male
* Teaches History at the university of McMaster
* Speaks English
* Likes things to be in order
* Moderately knows how to use technology only browser and phone
* Recently started using zotero
* Started to use zotero with his students for assignments
* Classes are usually 300-400 students
* Teaches A and B level courses
* Not patient
* Often makes typing mistakes